SinapCore

CLOUD SERVICES & DEV

SinapCore LLC
Wyoming, United States
Document Code: **STC-HOST-2026** (Master Agreement)
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SPECIFIC TERMS: WEB HOSTING & MANAGED WORDPRESS

Official Master English Version (Effective Date: October 1, 2026)

Master Legal Framework - SinapCore LLC (Wyoming, United States):
Specific contractual conditions governing Shared Web Hosting, Corporate Hosting, and Managed WordPress environments. Details filesystem inode quotas, outbound SMTP rate thresholds under the CAN-SPAM Act, CloudLinux LVE resource fairness, automated SSL certificate provisioning, and 14-day commercial refund eligibility.

1. SERVICE SCOPE AND SHARED ARCHITECTURE

These Specific Terms and Conditions govern the provision of Shared Web Hosting, Corporate Hosting, and Managed WordPress services by SinapCore LLC. This document operates under and incorporates the Master General Terms of Service (Ref. GTS-2026-01). The English language version controls and prevails in all respects.

2. FAIR USE AND LVE RESOURCE RESTRICTIONS

To ensure high availability and equal performance across all multi-tenant accounts, services are managed via CloudLinux Lightweight Virtual Environment (LVE) parameters:

- **Filesystem Inode Limits:** Accounts are subject to tier-defined maximum inode limits (typically 250,000 to 500,000 inodes). An inode represents an individual file, directory, or email message. Reaching the inode quota restricts further file creation to prevent filesystem degradation.
- **CPU, RAM and Concurrent Connections:** Accounts exceeding provisioned LVE boundaries (such as excessive unindexed SQL queries, unoptimized plugins, or background loops) will be automatically throttled (HTTP 508 Resource Limit Reached) to safeguard overall server stability.
- **Permitted Storage Use:** Storage capacity is provided strictly for active website production files, web application databases, and associated corporate email accounts. Shared hosting storage may NOT be utilized as remote file storage, automated device backup repositories, media streaming servers, or archive distribution hubs.

3. SMTP RATE LIMITS AND CAN-SPAM ACT COMPLIANCE

To maintain shared mail server IP reputation and protect deliverability:

- Outbound email transmission is capped at a rate of 150 to 300 messages per hour per domain.
- Sending unsolicited commercial bulk email, purchased contact databases, or unconfirmed marketing blasts is strictly prohibited and subject to immediate mail service suspension under the CAN-SPAM Act (15 U.S.C. § 7701).

4. AUTOMATED SSL CERTIFICATE MANAGEMENT

SinapCore provisions automated domain-validated SSL/TLS certificates (Let's Encrypt / Sectigo) at no additional charge, contingent upon Customer maintaining active DNS records pointing directly to SinapCore servers.

5. 14-DAY MONEY-BACK GUARANTEE CONDITIONS

First-time subscribers of Shared Hosting or WordPress Hosting plans are eligible for a 14-day money-back guarantee, subject to the conditions set forth in our Commercial Refund and Cancellation Policy (Ref. REF-2026-

01). Domain registration fees, software licensing costs, and payment processing fees are non-refundable.